URGENT CARE

Benchmark: Urgent Care, All Facility DB

Specific question measuring indicator not available
Specific question measuring indicator not available
Benchmark: Urgent Care, All Facility DB

URGENT CARE
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Patient Education
"Instructions about home care"

Mean - Urgent Care:
Press Ganey

BGTC
Benchmark

LZTC
Benchmark

STC
Benchmark

MPTC
Benchmark

Benchmark: Urgent Care, All Facility DB
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Mean - Urgent Care: Press Ganey

Pain
"How well pain was controlled"

BGTC 95.0 87.5 84.5 80.9
Benchmark 83.1 83.4 84.6 84.5

BGTC 83.3 87.5 90.9 90.0
Benchmark 83.1 83.4 84.6 84.5

BGTC 82.7 75.0 86.5 81.3
Benchmark 83.1 83.4 84.6 84.5

BGTC 90.0 85.0 81.6 77.6
Benchmark 83.1 83.4 84.6 84.5

Benchmark: Urgent Care, All Facility DB
Urgent Care

Careful Listening
"Degree nurse took time to listen"

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Mean: Urgent Care - Press Ganey

Benchmark: Urgent Care, All Facility DB