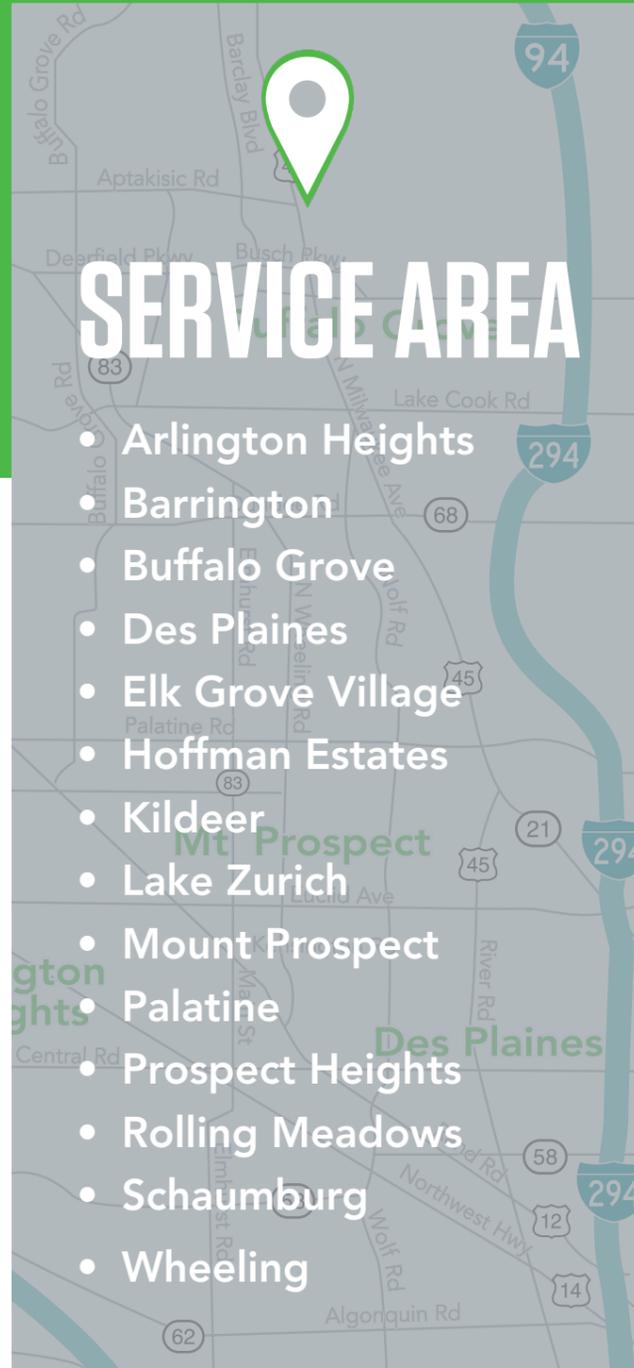


To ensure that we are addressing the changing and diverse needs of our community, we conduct a Community Health Needs Assessment every three years. The last assessment was performed in 2018.

We have identified 5 PRIORITIES

1. Access to healthcare for the under-resourced
2. Behavioral health
3. Obesity (nutrition and physical activity)
4. Cancer
5. Chronic diseases (diabetes, heart/stroke and respiratory)



SERVICE AREA

- Arlington Heights
- Barrington
- Buffalo Grove
- Des Plaines
- Elk Grove Village
- Hoffman Estates
- Kildeer
- Lake Zurich
- Mount Prospect
- Palatine
- Prospect Heights
- Rolling Meadows
- Schaumburg
- Wheeling

We exist to improve the health of the communities we serve and to meet individuals' healthcare needs.

NCH is a not-for-profit 501(c)(3) charitable organization, dedicated to meeting the needs of the community.

Community Benefit Report

Northwest Community Healthcare
800 W. Central Road
Arlington Heights, IL 60005

847-618-5570

nch.org/communitybenefitreport



2020 COMMUNITY BENEFIT REPORT

Caring for our community when it counts

LOCALLY
FOCUSED.
PERSONALLY
INVESTED.
NATIONALLY
RECOGNIZED.

During a year that no one could have predicted or imagined, NCH continued to focus on protecting the health of our community and patients as we navigated through the COVID-19 pandemic.

We understood and recognized many vulnerable populations needed our help. NCH, together with generous donors and collaborative partners, invested resources in local programs and services that increased access to care and addressed the community's most predominant healthcare needs during such a challenging time. In 2020, we directed \$32.2 million to enhance the health and wellbeing of those in need who live and work in our community.

Early in my professional career, my first mentor, Sister Clare Carty, OSF, taught me the importance of community-focused care. I can't help but think she would be proud of NCH's success in supporting our community and its healing through recognizing and addressing the social, economic and emotional impacts of COVID-19.

Sincerely,



Stephen O. Scogna
President and CEO
Northwest Community Healthcare

We are a
not-for-profit
501 (c)(3)
organization

PROTECTING THE HEALTH OF OUR COMMUNITY

NCH has a proud and longstanding tradition of outreach to the medically underserved within its northwest suburban service area, and the recent year was no different. NCH worked swiftly and safely to meet the emerging needs of our community due to the COVID-19 pandemic.



2020

ATTORNEY GENERAL REPORT

**Total
Community
Benefit:
\$32.2
MILLION**

Research: **\$230K**

Donations:
\$425K

Government-Sponsored
Healthcare:
\$19.8 MILLION

Volunteer
Services:
\$580K

Charity Care:
\$6.6 MILLION

Education:
\$2.3 MILLION

Other
Community
Benefit:
\$300K

Subsidized Health
Services:
\$1.2 MILLION

Language
Assistance
Services:
\$755K

The annual non-profit Hospital Community Benefit Plan Report is public information and has been filed with the Illinois Attorney General. Copies of the report are available to the public upon request from the Illinois Attorney General.