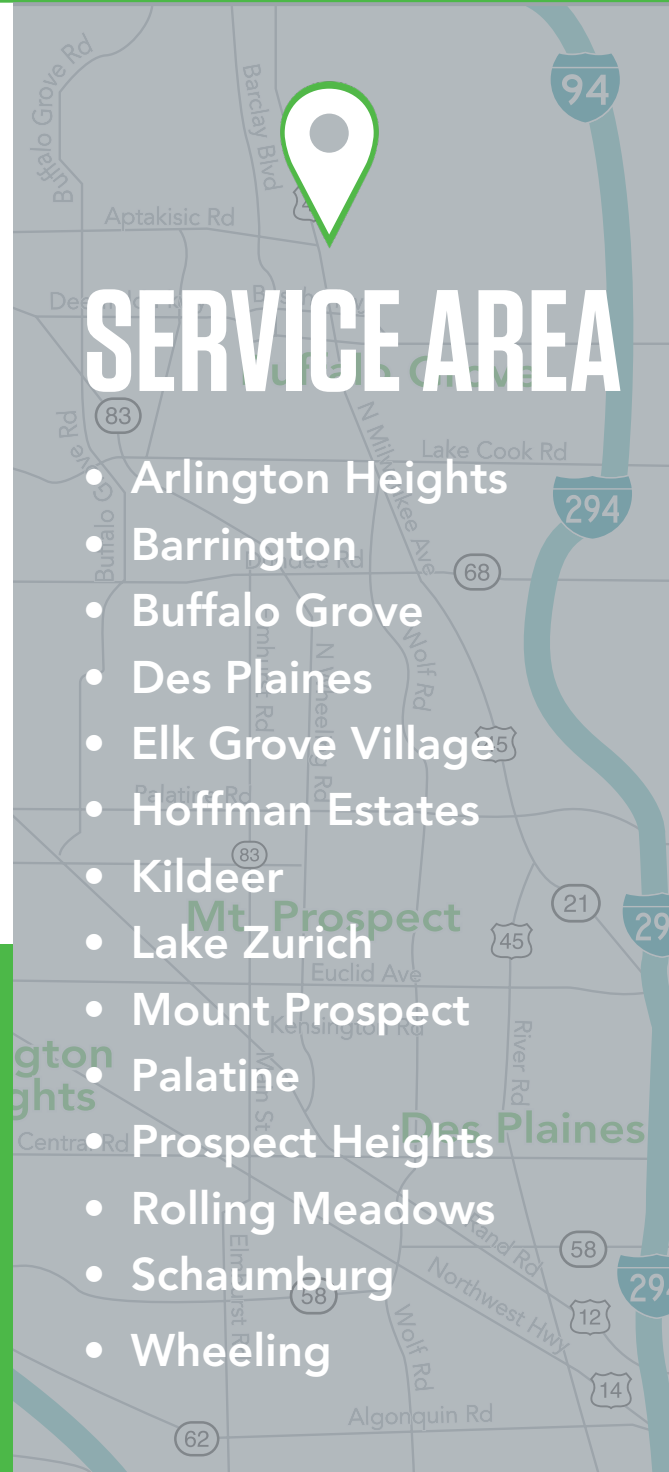


To ensure that we are addressing the changing and diverse needs of our community, we conduct a Community Health Needs Assessment every three years. The last assessment was conducted in 2021.

## We have identified 5 PRIORITIES

1. Behavioral health
2. Obesity
3. Access to healthcare for the underserved
4. Cancer
5. Chronic Diseases (Diabetes/heart/stroke, high blood pressure)

In 2022, NorthShore – Edward-Elmhurst Health awarded \$6.6 MILLION to local community partnerships through its Community Investment Funds.



## SERVICE AREA

- Arlington Heights
- Barrington
- Buffalo Grove
- Des Plaines
- Elk Grove Village
- Hoffman Estates
- Kildeer
- Lake Zurich
- Mount Prospect
- Palatine
- Prospect Heights
- Rolling Meadows
- Schaumburg
- Wheeling

## Mission: Help everyone in our communities be their best.

NCH is a not-for-profit 501(c)(3) charitable organization, dedicated to meeting the needs of the community.

### Community Impact Report

Northwest Community Healthcare  
800 W. Central Road  
Arlington Heights, IL 60005

847-618-5570  
[nch.org/communityimpactreport](http://nch.org/communityimpactreport)



2006–2010 | 2010–2014  
2015–2021 | 2021–2025  
Magnet® Recognition for Nursing Excellence



2020–2023  
Best Regional Hospitals  
in Chicago, IL

# 2022

# COMMUNITY IMPACT REPORT

Caring for our community



# LOCALLY FOCUSED. COMMUNITY- CONNECTED CARE.



It's not by chance that there is unity in community. Northwest Community Healthcare (NCH) was founded in 1959 by people united in their vision of a hospital dedicated to improving the health of our local communities. Today, nearly 64 years later, serving the needs of the people who live and

work in our community remains at the heart of everything we do.

In January 2022, NCH became part of an even larger system of care when NorthShore University HealthSystem and Edward-Elmhurst Health merged to form NorthShore – Edward-Elmhurst Health. Our shared mission to “help everyone in our communities be their best” is anchored in our united belief that the best healthcare is local—built on trust and connection.

NCH, together with generous donors and collaborative partners, continues to invest resources in local programs and services that strengthen access to care. In 2022, we directed \$63.1 million to enhance the health and welfare of our community.

At the end of 2022, I was honored to be named the fourth president of NCH. It is a privilege and responsibility that I do not take lightly. I am grateful to my mentor and friend, former President Steve Scogna, who taught me that community is everything.

Sincerely,

Michael Hartke  
President  
Northwest Community Healthcare

## FOOD INSECURITY: NCH CARES

The Community Health Needs Assessment allows NCH to pinpoint key concerns of community members. Food insecurity is always near the top of the list. To address this problem, NCH has implemented protocols to screen all hospital inpatients at the beginning of their stay. Those patients who are determined to be food insecure are paired with a social worker who can advise them on appropriate area resources including food stamps, Meals on Wheels, applications for SNAP, neighborhood food pantries and the hospital's employee-supported Food Pharmacy. NCH is also proud to be a collaborative partner in the Community Cares/All Saints Food Pantry in Palatine which provided food for more than 52,000 people in 2022.



# BY THE NUMBERS

October 1, 2021–December 31, 2022

# 2022

**Total  
Community  
Benefit:  
\$63.1  
MILLION**

Volunteer  
Services:  
**\$522K**

Subsidized Health  
Services:  
**\$1.9 MILLION**

Charity Care:  
**\$5.1 MILLION**

Language  
Assistance  
Services:  
**\$1.4 MILLION**

Research: **\$211K**

Donations:  
**\$1.5 MILLION**

Education:  
**\$3.8 MILLION**

Government-Sponsored  
Healthcare:  
**\$48.2 MILLION**

Other  
Community  
Benefit:  
**\$440K**

The annual non-profit Hospital Community Benefit Plan Report is public information and has been filed with the Illinois Attorney General. Copies of the report are available to the public upon request from the Illinois Attorney General.

We are a  
not-for-profit

# 501 (c)(3)

organization