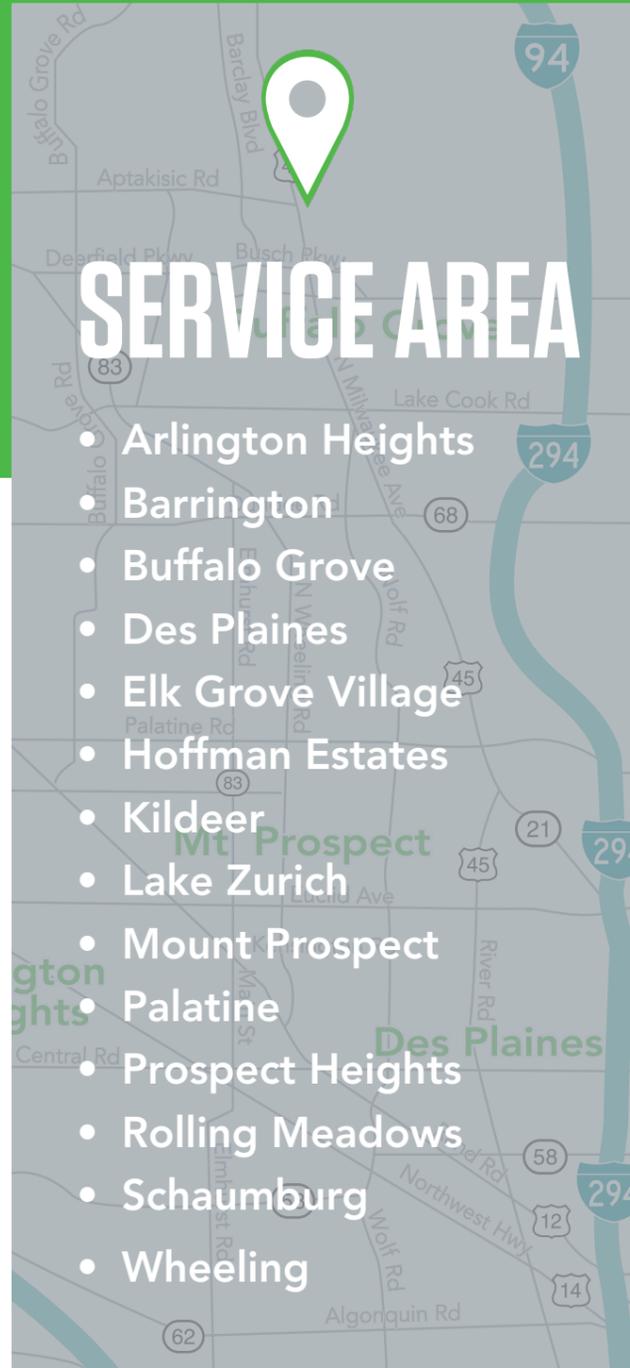


To ensure that we are addressing the changing and diverse needs of our community, we conduct a Community Health Needs Assessment every three years. The last assessment was conducted in 2021.

## We have identified 5 PRIORITIES

1. Behavioral health
2. Obesity
3. Access to healthcare for the underserved
4. Cancer
5. Chronic Diseases (Diabetes/heart/stroke, high blood pressure)



**We exist to improve the health of the communities we serve and to meet individuals' healthcare needs.**

NCH is a not-for-profit 501(c)(3) charitable organization, dedicated to meeting the needs of the community.

### Community Benefit Report

Northwest Community Healthcare  
800 W. Central Road  
Arlington Heights, IL 60005

847-618-5570  
[nch.org/communitybenefitreport](http://nch.org/communitybenefitreport)



**nch** Northwest Community Healthcare  
Part of **NorthShore**

# 2021 COMMUNITY BENEFIT REPORT

Caring for our community



**nch** Northwest Community Healthcare  
Part of **NorthShore**

LOCALLY  
FOCUSED.  
PERSONALLY  
INVESTED.  
NATIONALLY  
RECOGNIZED.

We are a  
not-for-profit  
**501 (c)(3)**  
organization

As year two of the COVID-19 pandemic reared its ugly head, there was good news in store for our community. A new partnership was forged between NCH and NorthShore University HealthSystem effective January 1, 2021.

Our simple, aligned goal is community-connected care. Every decision we made in 2021 and will make in the future is measured by the value and impact it has on our patients and the communities we proudly serve.

NCH, together with generous donors and partners, invested resources in local programs and services that enhance access to care - even during a pandemic. In 2021, we directed \$76.3 million to enhance the health and welfare of those in need who live and work in our community.

When it comes to community health, there is no such thing as win-lose. When even one person is denied access to care or services, especially during a time like the COVID pandemic, we all lose. And, when we strive to enhance the health of our communities, we all win.

Sincerely,



Stephen O. Scogna  
President and CEO  
Northwest Community Healthcare

## ENHANCING THE HEALTH OF OUR COMMUNITY

The NCH Foundation Board earmarked funds to renovate the Community Resource Center (CRC) in Palatine that houses social service agencies and organizations dedicated to meeting the needs of our under-resourced families and individuals. The 20,000 square-foot building needed updates and repairs, and the grant completely transformed the building which has almost 150,000 visits annually.



# ATTORNEY GENERAL REPORT

2021

**Total  
Community  
Benefit:  
\$76.3  
MILLION**

Volunteer  
Services:  
**\$337K**

Subsidized Health  
Services:  
**\$1.3 MILLION**

Charity Care:  
**\$5.9 MILLION**

Language  
Assistance  
Services:  
**\$885K**

Research: **\$242K**

Donations:  
**\$1.1 MILLION**

Education:  
**\$2.9 MILLION**

Government-Sponsored  
Healthcare:  
**\$63.4 MILLION**

Other  
Community  
Benefit:  
**\$256K**

The annual non-profit Hospital Community Benefit Plan Report is public information and has been filed with the Illinois Attorney General. Copies of the report are available to the public upon request from the Illinois Attorney General.